



Photo credit Illawarra Mercury



# 2024

# ANNUAL REPORT

BRIDGING THE GAP FROM HOMELESSNESS TO HOME



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# Acknowledgement of Country

Wollongong Homeless Hub and Housing Services acknowledge and pay our respects to the Dharawal people, who are the Traditional Custodians of this land on which we operate our services. We would also like to pay our respects to Elders both past and present of the Dharawal Nation and extend that respect to all Aboriginal and Torres Strait Islander people. We recognise the continuing connection the Dharawal people have to their land, waters, culture and community and we are grateful for the opportunity to live and work on their land.

We value and include people of all cultures, languages, abilities, sexual orientations, gender identities and gender expressions. We are committed to providing programs that are fully inclusive. We are committed to the safety and wellbeing of all people of all ages.



**Artwork:** A collaborative piece with The Wollongong Homeless Hub and Housing Services and artists Aunty Lorraine Brown & Narelle Thomas.

*Story: As life is, we strive to be connected to something in our lives that keep us strong to deal with everyday life. The hands represent our strengths, our connection to the special things in life itself. The connection of lines to the concentric circles are our journeys and the paths we take to help us in our own personal struggles and at times with some help.*



# About Us

**Wollongong Homeless Hub and Housing Services (WHHHS)** has been bridging the gap from homelessness to home since 1987 when we commenced operation as Wollongong Emergency Family Housing (WEFH).

Through our skilled and qualified teams of experienced workers, we assist individuals and families who are homeless to transition into crisis, transitional and long-term accommodation.

This assistance can take many forms and is dependent and tailored to individual needs. We provide food assistance, facilitate access to community and government services, and offer a range of programs designed to assist clients overcome a variety of complex barriers to establish new tenancies. We are there.







# Our Vision

To be a voice for a diverse homeless community, that includes individuals, families, and young people, experiencing homelessness or at imminent risk of homelessness. Assisting individuals and families to make the transition from homelessness to home.



# Our Mission

To alleviate distress and empower vulnerable people from all backgrounds who are homeless or at risk of homelessness and support them in transitioning from homelessness to home.

# Our Purpose

To bridge the gap from homelessness to home.



# Meet Our Team

## Management Committee

- **Jane Milinkovic**  
President
- **Armando Reviglio**  
Vice President
- **Michael Johnson**  
Treasurer
- **William Simpson**  
Secretary
- **John Cheshier**  
Committee Member
- **Marinandi De Araujo**  
Committee Member
- **Mark Evans**  
Committee Member (ret)
- **Bernadette Christie-David**  
Committee Member (ret)

## The Executive Team

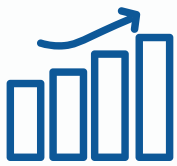
- **Mandy Booker**  
CEO
- **Megan Arthur**  
Support Services Manager
- **Kelly McGarrity**  
Housing Services Manager
- **Jayne Harris**  
Corporate Services Manager



# Strategic Priorities Overview

## 2023-2024

**Purpose - To bridge the gap from homelessness to home**



**Strengthen & Grow  
Service Delivery**



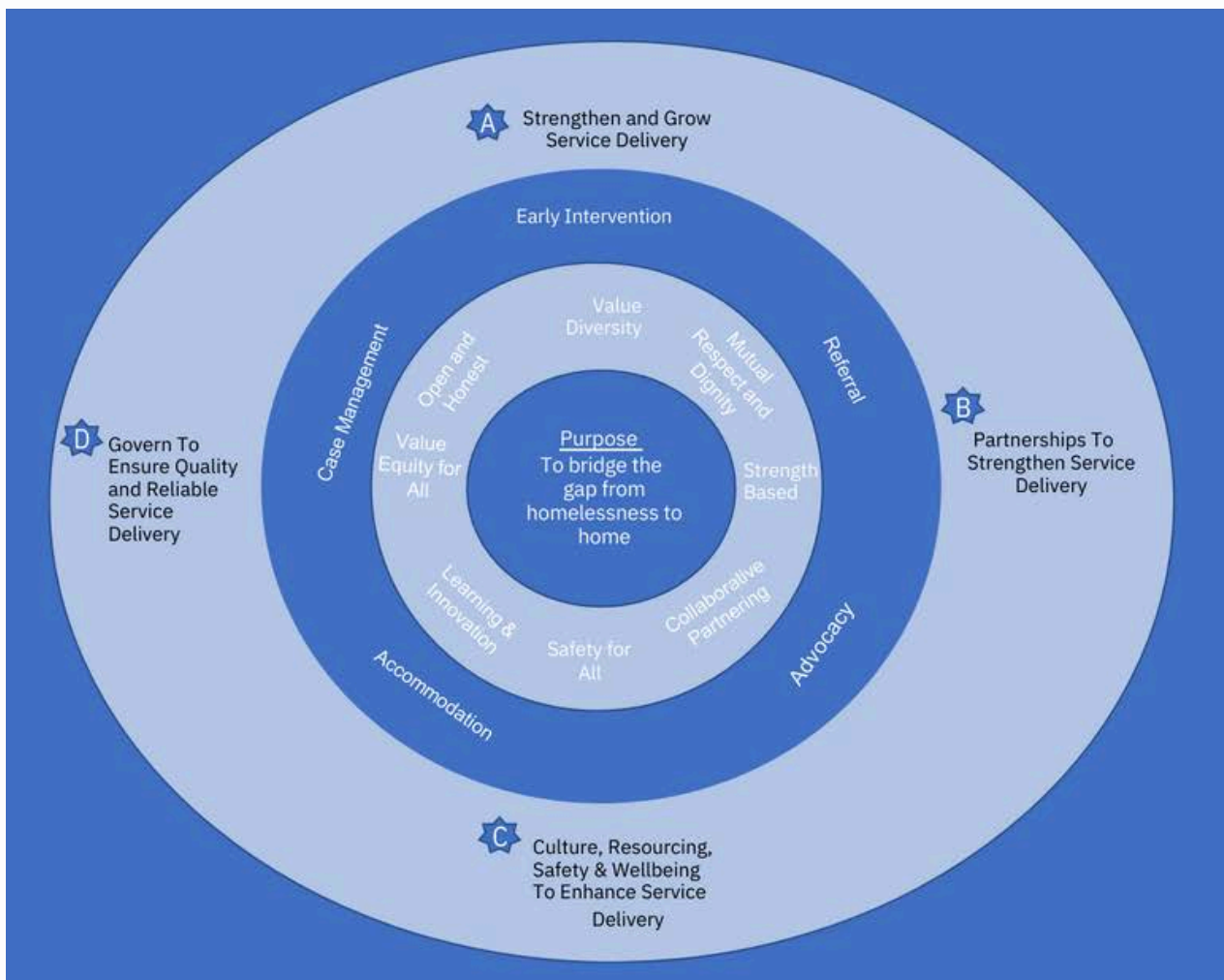
**Partnerships to  
Strengthen Service  
Delivery**



**Culture, Resourcing,  
Safety & Wellbeing to  
Enhance Service  
Delivery**



**Govern to Ensure Quality  
and Reliable Service  
Delivery**





# President's Report

## 2023/2024



Jane Milinkovic

As President of the Committee, it's a privilege to share an overview of the past year, one marked by both meaningful achievements and significant challenges. Together, we have made strides in expanding services, advocating for systemic change, and adapting to meet the needs of our community in an increasingly difficult landscape.

### Highlights of the Year

#### 1. New Drop-in Hub:

A major accomplishment this year was the launch of our new drop-in hub. This space is already providing vital services, resources, and a safe, supportive environment for community members. The positive feedback from clients highlights the importance of this hub as a cornerstone of our support efforts.

#### 2. Social Housing Expansion:

We proudly purchased four social housing units dedicated to women and children facing homelessness. These homes provide not just shelter but a foundation for stability, dignity, and hope...central to our mission of helping those in need transition to more permanent solutions.

#### 3. Achievement of Service Targets:

Thanks to the unwavering commitment of our staff and volunteers, we surpassed our service delivery targets by 100%. This achievement demonstrates our ability to reach and support more people than ever, despite challenging circumstances.



#### **4. Advocacy for Change:**

Our team's advocacy efforts have increased in response to systemic issues impacting our community, including housing and health service accessibility. The unfortunate passing of one of our rough sleepers this year was a painful reminder of the gaps in support. This further fueled our commitment to lobbying for reforms that address the root causes of homelessness and instability.

#### **5. Team Dedication and Growth:**

Our staff and volunteers have shown incredible resilience and dedication. Their commitment to our mission has been vital to the year's successes and is a strong foundation as we move forward.

### **Challenges Faced**

#### **1. Funding Constraints:**

Our drop-in hub has experienced funding shortages, creating a need for urgent, sustainable funding solutions. As demand for services continues to grow, securing adequate resources remains a top priority.

#### **2. Rising Demand Amidst Housing Crisis:**

The ongoing housing crisis, coupled with rising living costs, has significantly increased homelessness in the Illawarra region. This demand strains our resources, underscoring the importance of advocacy and collaboration with local partners to address these critical needs.

#### **3. Systemic Barriers and Advocacy Needs:**

The tragic loss within our rough sleeper community highlighted the urgent need for systems reform. This year, we have sharpened our focus on advocating for changes that can prevent such losses in the future, emphasising the importance of access to secure housing and health support.

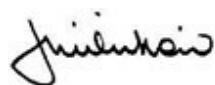


## Looking Forward

As we reflect on this year's accomplishments and challenges, our goals for 2024 - 2025 are clear. We will:

- **Strengthen Advocacy:** Continue to push for policy changes that address systemic gaps, with a particular focus on homelessness prevention, affordable housing, and accessible support services.
- **Secure Sustainable Funding:** Explore new funding sources and strengthen partnerships to ensure the ongoing operation and expansion of our programs, especially our drop-in hub.
- **Enhance Collaboration:** Work closely with community stakeholders, service providers, and local government to develop holistic, sustainable solutions to address homelessness in our region.

In closing, I want to thank our dedicated staff, volunteers, partners, and committee members. Your tireless work has been instrumental to our progress, and your compassion and resilience inspire me every day. Together, we will continue to support, advocate for, and empower our most vulnerable community members as we strive toward a future where everyone has a place to call home. Thank you for your ongoing commitment and support.





# CEO Annual Report

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## Year in Review

It is with immense pride and gratitude that I present this report, reflecting on an eventful year of achievements, challenges, and progress for our organisation. After 12 months of searching for a suitable space to expand our services, we successfully leased a new Drop-In Hub in Fairy Meadow, opening its doors in February. This milestone marks a significant step forward in our capacity to meet community needs and provide a safe, welcoming space for those seeking assistance. Our temporary accommodation facility has solidified its reputation as a regional leader, offering vital support to individuals and families. This achievement is complemented by our assertive outreach patrols, which have enabled us to assist countless individuals who might otherwise have fallen through systemic gaps. A major highlight this year was achieving ASES accreditation, a testament to our commitment to quality and continuous improvement. Additionally, our directors and leaders completed AICD training, enhancing their governance capabilities and strengthening our organisational leadership.

We reached another landmark by purchasing our first four social housing units for women and children. These homes provide critical housing to those most in need, and we are excited to deliver an additional five units in the coming year.

Looking to the future, we completed a comprehensive review of our five-year strategy, reaffirming our innovative approach to service delivery. As we prepare for recommissioning in the Specialist Homeless Services sector over the next 18 months, we remain focused on creating sustainable, impactful solutions for our community.

I want to take a moment to recognise the extraordinary contributions of Michael Johnson and Bill Simpson, who are stepping down from our Management Committee after many years of dedicated service. Your vision, guidance, and compassion have been integral to the growth and success of this organisation. On behalf of everyone, thank you.

This year has not been without its challenges. We deeply mourn the loss of Ray McCormack, a long-term client whose story underscores the gaps we tirelessly strive to close. His memory strengthens our resolve to advocate for a fairer and more just system.

We face the next 12 months with some uncertainties, including a funding shortfall for our Drop-In Hub. Additionally, the housing crisis continues to strain our community and services, leaving many without suitable accommodation options. Despite these hurdles, we remain steadfast in our mission.

It is a privilege to work alongside our dedicated Management Committee, leadership team, and staff—individuals who change lives daily through their compassion and tireless efforts.

To our community of volunteers and donors, thank you for your unwavering support, which allows us to continue providing essential services.

As we move into the year ahead, we do so with ambition, determination, and a commitment to delivering services uniquely tailored to our clients' needs. Together, we will continue to create positive change and build a stronger, more inclusive community

Wollongong Homeless Hub and Housing Services would like to celebrate and congratulate three of our team members who were finalists in the 2023 Community Services Awards in the following categories:

- Above & Beyond Individual – Belinda Cocca
- Sector Star of the Future – Ton Vu
- Leadership – Megan Arthur

A huge congratulations to Megan Arthur for receiving the "Leadership in a Small Organisation" award at the Community Industry Group - Illawarra. For over seven years Megan has been leading our Support Services team and is passionate about supporting our clients to enable them to live successful and independent lives. Her drive is an inspiration to everyone who works with her and we are so grateful for her leadership and expertise. We congratulate everyone who was nominated on the night including WHHHS's Belinda Cocca and Ton (Thomas) Vu, who was awarded Highly Commended. It is just fantastic to come together with all the amazing local organisations and celebrate everyone's achievements in the community sector.







# Drop - In Hub Opening!

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After almost a year of searching, and overcoming challenges to locate an appropriate space, that met both our organisation and client needs, we were able to settle on a corner site in Fairy Meadow. Working over the Christmas and New Year period of 2023/2024, and with generous contributions from both the corporate and community sectors to help furnish the space, we proudly launched our new Drop-In Hub on 12 February 2024.

The Drop-In Hub aims to meet the growing need in our community of those who are homeless or at risk of homelessness, providing support, referral and

advocacy. The Drop-In Hub is proudly pet friendly, offering a unique space to assist those pets who along with their owners are homeless or facing homelessness.

The Drop-In Hub has created a space that champions the most vulnerable members our community and is essential for closing the gap between homelessness and effective support systems and eventually home.

The team at the Hub welcome a steady stream of visitors each day seeking to access the comprehensive range of services we are able to provide.

- Housing services - Referrals (health, legal, financial)
- Bathroom and Laundry facilities
- EAPA and work and development orders - Services Australia (Centrelink, Medicare, and Child Support Agency)
- Food and personal care packages and more



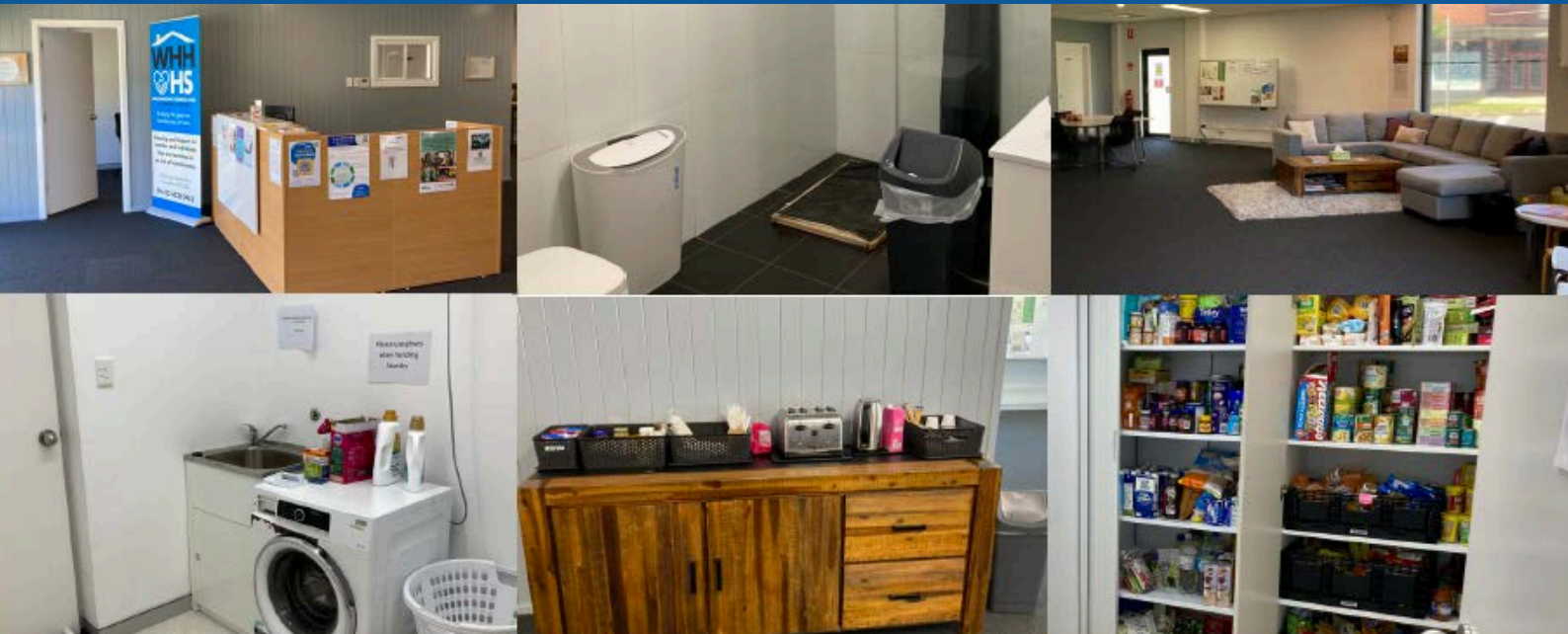
# Drop - In Hub Opening!



Before



After





# Housing Services Managers Report

## Transitional Accommodation

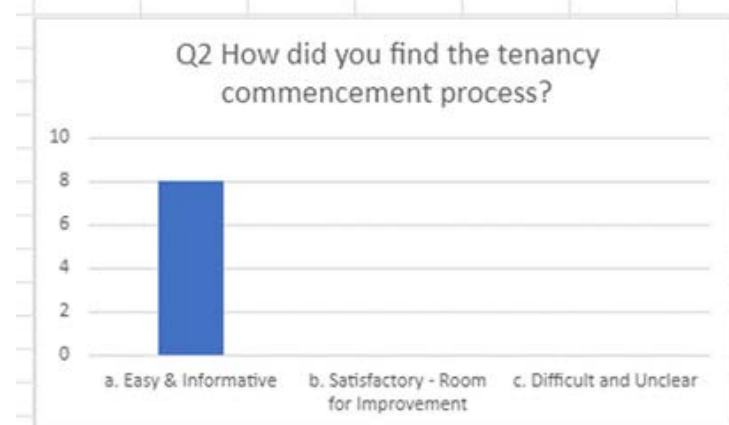
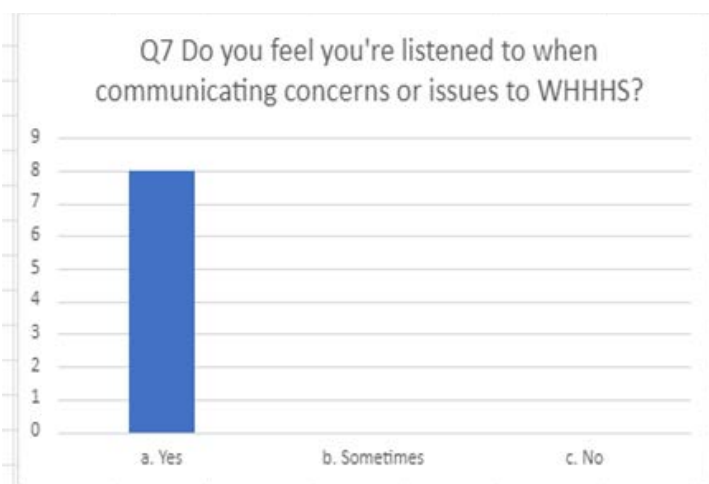
WHHHS manages several transitional housing properties in the Illawarra region. Our transitional accommodation continues to provide families with the opportunity to bridge the gap between homelessness and permanent, safe and secure housing.

Our transitional accommodation focuses on targeted interventions and wrap around support to ensure that we are building people's capacity and life skills to sustain a tenancy well into the future.

## Our Transitional Housing Tenants

We had 100% occupancy in our transition housing properties in 2023/2024. Social housing continues to be the main exit outcome for transitional housing clients in 2023/2024.

Feedback from transitional housing tenants:





# Housing Services Managers Report

## Social Housing

We are excited to share that this year we purchased 4 units which have been tenanted as Social Housing units, we are proud to formally be a social housing provider.



## Tenancy Management

WHHHS is a Tier 3 registered Community Housing Provider. In 2024 WHHHS proudly maintained our Tier 3 registration.

Our tenancy management team prides itself on delivering the highest level of tenancy management, the role out of our monthly newsletter has been met with positivity from our tenants. We continue to implement new processes to best support our tenants.

What our tenants say:

“Thank you so so much, I am so so grateful for everything.”

“Our family are so happy with all the support, thank you so much”.

# Housing Services Managers Report

## Temporary Accommodation

Our supported Temporary Accommodation (TA) continues to provide a unique supported TA model. With onsite staff available 7 days per week for extended hours, the highly skilled team can provide intensive support, information, referral and advocacy to assist people overcome any barriers they face to securing ongoing accommodation.

In 2023/2024 we continued to strengthen partnerships with external stakeholders to improve the long-term outcomes for people accessing our accommodation services.

Our embedded Services Australia Worker has become a permanent fixture in our accommodation services.

We were thankful to have Legal Aid deliver outreach services on a fortnightly basis up until February.

NSW Health offered a range of services to improve health outcomes for those accessing our accommodation services, including an outreach flu clinic and the C Side mobile outreach van.



Our TA has a bed night capacity of 77 individuals per night. WHHHS has continued to periodically deliver the Rent It, Keep It program in line with our TA, the short renting readiness program aims to share information, build skills and the capacity of the people accessing our TA.

Our flexible service delivery model has allowed us to be the only TA provider in Illawarra to accept pets into TA, we pride ourselves on having been able to accommodate a range of pets which included dogs, a cat and a ferret.

# Housing Services Client Feedback

## What people accessing our Temporary Accommodation Services say:

“Thank you for everything you have done for us and the kids”.

They were genuinely interested in our wellbeing and assisting us in any way possible. I have donated a large fruit and veg box today and will continue to do so in the future. Thank you all so much for your help and kindness in assisting us through a really tuff time, I would love to inform you that we have been in stable private housing for over 18 months now and life is better than it ever has been. Thank you for believing in us both because sometime that’s all it takes”



“I wanted to send you both a note to thank you for the amazing support and kindness I was so grateful to receive during my few weeks at the wind mill.

Having had the chance to settle into my new home over the last few weeks I have also had the chance to reflect on a number of things and recognise that I was running on absolute empty when I arrived.

This was without doubt the most vulnerable and fragile a state I have ever been in at any time during my life to date.

It’s only now having been in and out of hospital a few more times that I can say thank you for the kindness and empathy that I felt every day during my stay.

No words that I could write would ever be able to express just how lucky I was to have had Jess, and for that matter all of your team make every day and every interaction feel so genuinely heartfelt.

I will never forget all of the kindness and support I felt at a time when I was so very very low. I now realise just how critical this was in the way it helped me to make the effort and take the critical few steps that without a shoulder to lean on I doubt I would have been able to make on my own. Forever Grateful”



# Housing Services Good News Story

In December 2023 a family of 4 who identified as refugees entered our Temporary Accommodation after becoming homeless. The rental property they were renting was being rented for an increased price that the family could no longer afford. During our intake process, the family shared the barriers they faced, which included limited access to income support, minimal personal items and limited access to affordable housing as one of the adults was on a visa and not eligible for Services Australia Income Support payments.

The family also shared with us, that prior to becoming homeless; they entered the country with the clothes on their back and no other personal items. They shared their refugee story of having to flee their country of origin and being told they could not bring any personal items with them.

WHHS was able to provide support and advocacy to the family to address the barriers they faced. Our embedded Services Australia worker supported the family to obtain an exemption of the income support payments waiting periods and a payment was granted in mid-January, this provided a positive impact to the family's financial situation.

The family entered our transitional accommodation just prior to Christmas and thanks to generous donations from the community, they were given a brand-new fridge and washing machine as well as a full preloved furniture package.

In June 2024 the family were proud to share with us, that one of the family members has secured a full-time job and rental property. As a show of thanks and deep appreciation for WHHS when the family vacated the transitional property, they donated the contents of the transitional home to the next family who may need the additional assistance.







# Support Services Manager's Report

As the Support Services Manager, I'm excited to share the achievements and developments of our Support Services Team at Wollongong Homeless Hub and Housing Services over the past year. It's been a year filled with both challenges and successes, and through it all, our team has shown exceptional dedication to providing client-centred support across various program areas. One of our major milestones this year was the opening of our new Drop-In Hub at Fairy Meadow in February 2024. This facility has quickly become a vital part of our support programs, offering immediate and practical assistance to those in crisis. The positive reception from both our clients and the local community has been heartening, and the high usage of the Hub from the start highlights the critical need for such a space. At our Drop-In Hub, we provide a range of essential services. Clients can access accommodation assistance, advocacy, and referrals to external agencies. For those experiencing rough sleeping, we offer resources like food, clothing, bathroom, and laundry facilities. Additionally, clients facing financial and other challenges benefit from food support, EAPA vouchers, and connections to other necessary services.

Our Outreach team, supported by the Mobile Service Van, has continued to play a crucial role in extending our reach across the Illawarra. The van has been actively involved in community events throughout the year, delivering information, support, and resources to those in need.

On Thursday evenings, the van maintains a regular presence at Lighthouse Church in Wollongong. This collaboration with the church, Streetside Medics, and Orange Sky Laundry has helped us create a comprehensive service hub for some of the most vulnerable members of our community.

This year also marked the end of the Together Home program with the conclusion of Tranche 3. Over the course of the program's tranches, our case managers have had the privilege of supporting a group of strong and resilient individuals who have achieved remarkable success. Their successes have varied from improved health and employment to one remarkable individual running an ultramarathon. It's been an incredible year, and I'm incredibly proud of what our team has accomplished.



# Support Service's Client Story

William and his wife, Jelly, first engaged with the WHHHS outreach team in November 2023. At that time, the couple were living in a converted garden shed as they had no other options. The shed, while offering some shelter, lacked basic facilities and was unsafe and unsuitable for habitation. The door was secured with a rope tied to a chair, the ceiling was not high enough for William to avoid hitting his head, and the only power source was an extension cord running from the nearby house.

The couple had extremely limited income, and William relied on Jelly for care due to health issues. This made improving their living situation impossible on their own. WHHHS staff were able to advocate for William and Jelly with health services, My Aged Care, Homes NSW, and Services Australia.

In March 2024, the couple were assisted with temporary accommodation. Jelly shared with staff that she was overjoyed at being able to sleep in a bed and shower inside. The accommodation also allowed WHHHS staff to help William access care services, which had been impossible in the previous accommodation due to safety concerns.

They describe their new home as a modern and bright sanctuary just for them. They found joy in the simplest of things: a kitchen where they can cook meals together, a bedroom where they can finally rest without fear, and a living room that welcomes friends and family. William and Jelly are now regular visitors to our Hub at Fairy Meadow and are finally receiving the assistance they need to live safely and happily.



# Community Engagement

2023-2024 has been a difficult year with the cost of living at an all time high. As a result there is a continued increase in the need for our services throughout the Illawarra and our call for assistance continues to be answered by our generous community. We have increased our volunteer workforce to assist with the collection and sorting of food, toiletries and clothing that are being donated. We can't thank our volunteers enough for all that they do and for the community for their unwavering support.

## Engagement Activities

- Homelessness Week Corporate Volunteering Days with team members from the Commonwealth Bank.
- The 12 Weeks of Christmas Campaign Hamper Packing
- Greater Bank Community Funding Finalist
- 50/50 Charity Raffle with St George Illawarra Dragons
- Wollongong Central Mother's Day Gift Wrapping Fundraiser
- Volunteer Week Expo
- Inclusion Round with the Northern District Tigers AFL Club
- Trivia Night
- Wrap up Homelessness Week





# Community Supporters





# Community Partners



Communities  
& Justice



Health

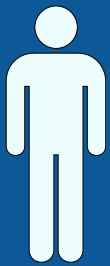


# Corporate Partners





# Housing Support Snapshot



**52.6%**

Men



**47.1%**

Women

**0.3%**

Non  
identified

**27.4%**

0-17 years

**72.6%**

18+



## Accommodation & Housing Outcomes

**23,614**

Nights a bed was provided  
in Temporary  
Accommodation

**9,996**

Total Number of Bed  
Nights in Transitional  
Accommodation

**30.8%**

Temporary  
Accommodation clients  
secured medium - long  
term housing outcomes



**46%**

Transitional clients  
secured a permanent  
housing outcome

# Outreach Support Snapshot



**2,360**

Occasions of Community outreach services provided including Assertive Outreach calls.

(Lighthouse, Warrawong, Mangerton)

## Community Outreach Events

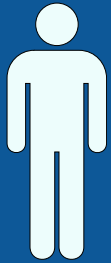
- Naidoc Week Events
- RSPCA Pets in the Park Day, Mangerton
- Multi agency BBQ Crana Place, Wollongong
- Shellharbour Summer Fair, Albion Park
- Mangerton Christmas BBQ
- Saltwater Festival, Warrawong
- Kidsfest, Shellharbour
- Community Market Day, Mangerton







# Support Snapshot



**54.2%**  
Men



**45.5%**  
Women

**0.3%**  
Non identified



## Indigenous Status

Aboriginal - 23.4%

Torres Strait Islander - 0.7%

Both Aboriginal & Torres Strait Islander - 0.5%

Non- Indigenous - 75.4%



Work & Development Order fines paid  
FY 23/24- 18 clients were credited with  
\$21,866 for WDO approved activities

EAPA support given  
Between 1/12/2023 (our approval date) and  
30/6/2024 we issued \$5,850 worth of EAPA  
vouchers to 14 clients.



# Statistics Snapshot

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**26**



Employees

**42**



Volunteers

**29**



School &  
Community Group  
Food Drives

**7**



Events

**\$96415**



Total Donation  
Amount

# Financial Reporting

The statements below represent the extract of the full audited report. The full audited report are available on request or available on the ACNC website.

## Wollongong Homeless Hub and Housing Services Incorporated

ABN: 80 074 835 053

### Statement of Profit or Loss and Other Comprehensive Income

For the Year Ended 30 June 2024

### Statement of Profit or Loss and Other Comprehensive Income

For the Year Ended 30 June 2024

	Note	2024 \$	2023 \$
Revenue	4	3,081,208	2,362,651
Other revenue	4	239,193	1,246,044
Profit on sale of asset		30,864	-
		<u>3,351,265</u>	<u>3,608,695</u>
Employee benefits expense		(1,903,169)	(1,658,276)
Lease expenses	8	(378,484)	(332,346)
Program costs		(170,309)	(174,734)
Consulting fees		(101,455)	(86,709)
Office related expenses		(160,815)	(135,576)
Brokerage fees		(14,137)	(27,529)
Impairment expense	9(a)	(1,075,710)	-
Depreciation expense	9(a)	(61,251)	(41,122)
Finance expenses	14	(3,328)	(3,199)
Other expenses		(261,458)	(165,170)
<b>Result for the year</b>		<u>(778,851)</u>	<u>984,034</u>
Other comprehensive income for the year		-	-
<b>Total comprehensive income for the year</b>		<u>(778,851)</u>	<u>984,034</u>

# Financial Reporting

## Wollongong Homeless Hub and Housing Services Incorporated

ABN: 80 074 835 053

### Balance Sheet

As at 30 June 2024

	Note	2024 \$	2023 \$
<b>ASSETS</b>			
<b>CURRENT ASSETS</b>			
Cash and cash equivalents	5	2,753,655	3,514,446
Trade and other receivables	6	192,875	134,818
Other financial assets	7	-	314,013
Prepayments and deposits		14,337	24,700
<b>TOTAL CURRENT ASSETS</b>		<b>2,960,867</b>	<b>3,987,977</b>
<b>NON-CURRENT ASSETS</b>			
Right-of-use assets	8	757,003	651,699
Property, plant and equipment	9	3,772,927	2,207,309
<b>TOTAL NON-CURRENT ASSETS</b>		<b>4,529,930</b>	<b>2,859,008</b>
<b>TOTAL ASSETS</b>		<b>7,490,797</b>	<b>6,846,985</b>
<b>LIABILITIES</b>			
<b>CURRENT LIABILITIES</b>			
Trade and other payables	10	92,028	94,516
Borrowings	11	50,000	-
Lease liabilities		307,598	306,676
Other liabilities	12	2,980,225	1,678,245
Employee benefits	13	171,605	90,203
<b>TOTAL CURRENT LIABILITIES</b>		<b>3,601,456</b>	<b>2,169,640</b>
<b>NON-CURRENT LIABILITIES</b>			
Borrowings	11	1,218,998	-
Lease liabilities		471,012	339,593
Employee benefits	13	4,576	43,671
Long-term provisions	14	85,048	81,720
Other liabilities	12	-	1,323,803
<b>TOTAL NON-CURRENT LIABILITIES</b>		<b>1,779,634</b>	<b>1,788,787</b>
<b>TOTAL LIABILITIES</b>		<b>5,381,090</b>	<b>3,958,427</b>
<b>NET ASSETS</b>		<b>2,109,707</b>	<b>2,888,558</b>
<b>EQUITY</b>			
Retained earnings		2,109,707	2,888,558





# Financial Reporting

## Wollongong Homeless Hub and Housing Services Incorporated

ABN: 80 074 835 053

### Statement of Changes in Equity

For the Year Ended 30 June 2024

	Retained Earnings \$
Balance at 1 July 2023	2,888,558
Result for the year	<u>(778,851)</u>
Balance at 30 June 2024	<u><u>2,109,707</u></u>
Balance at 1 July 2022	1,904,524
Result for the year	<u>984,034</u>
Balance at 30 June 2023	<u><u>2,888,558</u></u>



# Financial Reporting

## Wollongong Homeless Hub and Housing Services Incorporated

ABN: 80 074 835 053

### Statement of Cash Flows

For the Year Ended 30 June 2024

	Note	2024 \$	2023 \$
<b>CASH FLOWS FROM OPERATING ACTIVITIES:</b>			
Receipts from customers		3,236,877	2,518,142
Interest income		87,793	7,837
Payments to suppliers and employees		(2,654,027)	(2,272,357)
Interest paid		(17,986)	(3,242)
Net cash provided by/(used in) operating activities		<u>652,657</u>	<u>250,380</u>
<b>CASH FLOWS FROM INVESTING ACTIVITIES:</b>			
Proceeds from sale of plant and equipment		30,864	-
Payments for property, plant and equipment		(2,702,742)	(2,190,761)
Proceeds from financial assets		314,013	(734)
Net cash provided by/(used in) investing activities		<u>(2,357,865)</u>	<u>(2,191,495)</u>
<b>CASH FLOWS FROM FINANCING ACTIVITIES:</b>			
Net proceeds from borrowings		1,268,998	-
Repayment of lease liabilities		(324,581)	(306,463)
Net cash provided by/(used in) financing activities		<u>944,417</u>	<u>(306,463)</u>
Net increase/(decrease) in cash and cash equivalents held		(760,791)	(2,247,578)
Cash and cash equivalents at beginning of year		<u>3,514,446</u>	<u>5,762,024</u>
Cash and cash equivalents at end of financial year	5	<u>2,753,655</u>	<u>3,514,446</u>



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